

2023 Refund Policy

The \$100 deposit required for registration is nonrefundable in all cases, except in the case of financial aid. If you request financial aid, you may pay a reduced deposit of \$50. If Camp Quest Smoky Mountains (CQSM) is unable to meet your requested aid amount, you may request a deposit refund within 72 hours of award notification.

General Refunds/Cancellation

- For reservations canceled prior to May 1, 2023, CQSM will refund 100% of the registration fees paid to date, excluding the deposit.
- For registrations canceled between May 1 and 31, 2023, CQSM will refund 50% of registration fees paid to date, excluding the deposit.
- For registrations canceled between June 1 and 25, 2023, CQSM will refund 25% of registration fees paid to date, excluding the deposit.
- No refunds will be provided after June 25, 2023.

COVID-19 Exceptions

If a camper is diagnosed with COVID-19 within 14 days prior to camp (on or after July 10th), please first review the CQSM health policies; then, contact the Camp Director at cqsmokymountains@gmail.com to discuss the options. Exceptions to the refund policy are at the Camp Director's sole discretion and may require a dated PCR test.